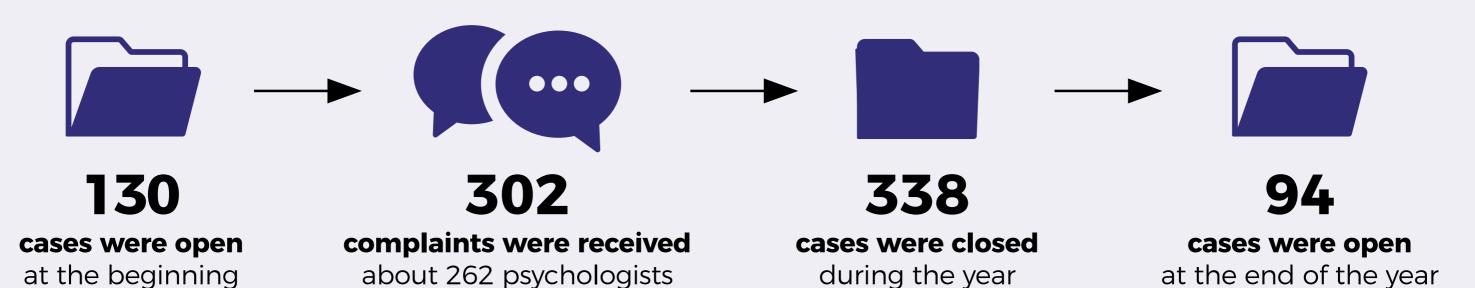


of the year

Overview of practitioners and complaints in 2019/20



There were 30 mandatory notifications about 25 psychologists

Complaints were mainly from:

Patients - 115
Relatives - 64
Other practitioners - 38
Member of the public - 29

Complaints were mainly about:

Clinical care - 102 Boundary violation - 29 Communication - 26



This represents 33% of registered psychologists in Australia Complaints were made about 2% of NSW psychologists